

# Managed Firewall Solutions

An effective firewall solution requires more than the latest tools and technology. You need security professionals on your side who are experienced in managing firewalls and keeping them up to date. Most importantly, you need to continually monitor your firewall for signs of suspicious activity that could signal a potential security breach. Constant vigilance is key to any successful firewall solution.

ViaWest offers a range of cost-effective, professionally managed firewall solutions that are designed to secure your systems. All ViaWest Managed Firewall Solutions are based on industry-leading hardware firewalls, ensuring high reliability and performance. Our experienced security engineers will install, configure, manage, and monitor your solution for you, allowing you to keep your IT resources focused on your specific business needs.



## BENEFITS

- > Quickly implement protection for your mission-critical applications and data.
- > Rely on security experts to maintain and manage your firewall 24x7x365.
- > Receive a professionally developed security policy that is customized to meet your business needs.
- > Choose from among several platforms and management packages to find the right solution for your business.

## Services that make a difference

With ViaWest Managed Firewall Solutions, you'll always get the right solution for your business. Our set-up and installation procedures include a discovery process to help develop your security policy, configuration of the security policy into our global management system, monitoring set-up, testing of all configured policies, and installation of the hardware. All of these activities ensure that your ViaWest Managed Firewall Solution will maximize its effectiveness in protecting your data and applications.

You'll also receive:

- Dedicated firewall equipment
- 24x7x365 monitoring and technical support
- Firewall patch upgrades
- Regular security updates

## A range of choices designed to suit any company's needs

We offer solutions built on two hardware platforms, NetScreen and Nokia/Check Point. We keep spares of these firewalls in all of our data centers in case of failure so that we can replace the equipment as soon as possible.

### NetScreen

**Built on the cost-effective NetScreen platform, this solution is managed locally by ViaWest security experts.**

- NetScreen firewall
- 24x7x365 monitoring and support
- Two change requests or two hours of support per month
- Quick response times for change requests (two hours for emergency requests)

### Nokia/Check Point

**Our enterprise-level firewall solution is managed by TrustWave, the Internet security experts. There are three hardware firewalls and two management packages to choose from.**

#### Hardware firewall packages

Nokia IP 3xx  
Nokia IP 4xx  
Nokia IP 6xx

#### Management packages

##### Gold

- 24x7x365 monitoring
- One-hour security incident response times
- Support provided 8 am–7 pm MST
- Monthly reporting
- Fifteen standard and five emergency configuration changes per month
- Twenty managed VPN tunnels
- Quick response times for change requests (four hours for standard requests, eight hours for complex requests, one hour for emergency requests)

##### Platinum

- 24x7x365 monitoring and support
- Fifteen-minute security incident response times
- Monthly and daily reporting
- An unlimited number of standard configuration changes per month
- Fifteen emergency configuration changes per month
- Fifty managed VPN tunnels
- Quick response times for change requests (two hours for standard requests, four hours for complex requests, one hour for emergency requests)

A firewall is the first step to defending your systems. ViaWest can provide you with the multiple levels of security you need to protect your applications and data. Other security services we offer include:

- VPN Management
- Virus Scanning
- Intrusion Detection
- Email Defense
- Detailed Reporting
- Incident Response
- Vulnerability Assessment
- High-Availability Configurations



[www.viawest.net](http://www.viawest.net)

To learn more about how ViaWest Managed Firewall Solutions can help your business, call a ViaWest representative today at 1-877-448-9378 or email [sales@viawest.net](mailto:sales@viawest.net).